

Public Services BTEC First Award (L1/2)

Transition Work

Welcome to your studies of Public Services!

What is the Public Services course about?

Ever wondered how the services like police, fire, ambulance, schools, libraries or health centres are run and paid for? What it means to work within the local authority? Or how central government influences other public services provided to local people? Find out in our Level 2 BTEC First Award.

What you will learn on the course:

Unit 1: The role and work of the public services

Assessed through an exam in January, explore the ins and outs of what makes up the public services, how they are funded and what they are responsible for.

Unit 2: Skills within the public services

Assessed through coursework due in March, you will role explore the different skills needed within different categories of public service workers and demonstrate your own working skills through role play activities.

Unit 3: Employment within the public services

Assessed through coursework due in May, you will research 2 different jobs within the public services and explain the roles in detail. You will also be preparing to apply for jobs within the sector to show you can match your own skills to the correct jobs.

Unit 4: Community protection

Assessed through coursework due in June, you will research how the public services work to protect different communities, creating a news article and information booklet.

Task 1:

For the public service categories below, research what their responsibilities are and how they are funded.

- Emergency Services
- Armed Services
- Local Authority
- Central Government
- Voluntary Service

Task 2:

Choose 2 jobs that would be done within any of the categories above, find a job advertisement and analyse the skills required to perform that job. Select the more appropriate job for yourself and create a CV to apply for that job.

Task 3:

Visit or research a local public service (some ideas are below) and write a summary report of what you experienced.

- [Allotments](#)
- [Play Areas](#)
- [Parks & Open Spaces](#)
- [Library](#)

Task 4:

Below are some suggested documentaries or films that will give you an understanding of the different work the public services undertakes:

[Undercover A&E: NHS in Crisis](#) – 46 minutes

[Undercover Ambulance: NHS in Chaos](#) – 47 minutes

[Untold: The Police \(3 mini episodes\)](#) - 14 minutes

[British Army Girls \(3 full episodes\)](#) - approx. 45 minutes each

[Prime Minister's Questions](#) – 34 minutes